



Statement Regarding Coronavirus

To our Patients and your families:

First and foremost, we want to extend our sympathies and concern to all that have been directly or indirectly affected by COVID-19. We hope everyone is staying healthy and safe during this time.

As part of the health care industry, we will remain open for your eye care needs, but on a limited basis. We want to remind you that optometry is more than just routine eye care, as we diagnose and treat a wide variety of eye conditions and diseases. We must be available for ocular emergencies to help expedite referral to the proper specialist if a medically necessary procedure is warranted. *Our goal is to keep our local urgent care and emergency departments less congested.*

Below is a list of many of the ocular needs we can address for all ages:

- ✓ Conjunctivitis, aka “Pink eye”: could be bacterial, viral, allergic, toxic (i.e. chemical burns and interactions)
 - o Can involve a discharge: yellow, green, white, or clear
- ✓ Ocular allergies not responding to treatment
- ✓ Foreign objects in or around the eye: displaced contact lenses, metal shavings, other debris
- ✓ Any injuries to eye or eyelid area
- ✓ Swelling of the eyelids or eye tissues, with or without pain
- ✓ Corneal/ocular abrasions: i.e. scratches to the cornea or ocular area
- ✓ Sudden loss of vision or blurred vision
- ✓ Headaches, especially new, intense, and not responding to medications
- ✓ Sudden sensitivity to light, or a pupil that suddenly won’t constrict or dilate
- ✓ Pain in or around eye(s) (**Sudden, intense achy pain in the eye combined with redness and hazy vision could signify an ocular emergency**)
- ✓ **Flashes of light, new floaters, shadows, a veil or curtain over portion or all of vision – REQUIRES PROMPT ATTENTION**
- ✓ **Sudden double vision- REQUIRES PROMPT ATTENTION**

Please call us if you are need of contact lenses or glasses. If you are in need and your prescription is about to expire, call us for an extension of your prescription and have contacts mailed to your home free of charge. If you currently have contacts or glasses to pick up (or on order) and would prefer to have them mailed, give us a call.

If you come by the office for a pick up and would like us to bring your order to your car, call us when you arrive in our parking lot.

Limited staff will be on site to direct calls and address your needs during this time.

Questions may also be emailed to info@piercevision.com, as well as messaging through our Facebook page. Telehealth (phone communications) or digital (online) visits will be available for specific needs.

Someone will be available to take your call Monday-Friday 9:00am-4:00pm. After hours or weekend emergencies can be directed to either Dr. Pierce 417-234-1496 or Dr. Courtney Wintjen 417-343-3099.

From all of us here at Pierce Vision, stay healthy!